

# Confronting Violence against Women



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# Who are we?



**Caritas Arquidiocesana de São Paulo (Caritas Archdiocesan of São Paulo)** is an organization of the Archdiocesan of São Paulo. It is constituted as an independent civil association, governed by private law, which operates with administrative, patrimonial and financial autonomy, on a non-profit and welfare basis. For over 40 years, CASP, through SAOR (Refugee Welcome and Orientation Service), has offered social, legal and care support services to refugees and refugee seekers that arrive in Brazil. These services are provided free of charge, confidentially and without any discrimination based on nationality, religion, race or social position. CASP maintains partnerships with other organizations in São Paulo that work with refugee/migrant causes.



**Sefras – Ação Social Franciscana (Franciscan Social Action)** is a non-partisan social organization based on Franciscan principles with more than 23 years of social work in 17 territories across the country. Guided by the values of welcoming, caring and defending, we serve more than 3,000 people every day, fighting daily to combat rights violations and for the economic and social integration of extremely vulnerable populations: the elderly, migrants and refugees, children and adolescents, the homeless and people affected by leprosy.

We are also active in promoting decent work, fighting slave-like labor in large metropolitan areas, fighting hunger and preserving the Amazon and resolutely defending the people and communities that defend it.

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# What is it?



## Rape

Act of forcing someone into having sexual relations against their will.



## Domestic Violence

Any action or omission based on gender which may cause death, lesion, physical, psychological or sexual suffering and moral or patrimonial damage, occurring in a home environment (generally undertaken by the husband, brother, father, step-father, partner) in any intimate relation of affection.



## Sexual Harassment

Characterised when a person in a more powerful position takes advantage of that status to insinuate or make sexual proposals - through words or gestures in an insisting manner.



## Feminicide

Homicide practices against a woman due to the fact that she is a woman or due to domestic violence.

# What are the types of violence?

## Sexual

Any behavior that coerces someone to witness, maintain or participate in unwanted sexual relations through the use of intimidation, threats, coercion or the use of strength. For example: rape, forcing women to practice sexual acts that may cause discomfort, amongst others.



## Psychological

Any behavior that causes emotional damage and the decrease of self-esteem, harms and disturbs the woman's full development, or aims to degrade or control her actions, behaviors, beliefs and decisions. For example: threats, embarrassments, humiliations, manipulations, isolations, constant vigilance, persecutions, insults, blackmail, among others.





## Patrimonial

Any behavior that constitutes retention, subtraction, partial or total destruction of objects, instruments of work, personal documents, goods, values and rights or economic resources, including those destined to satisfy its needs. For example: controlling money, failing to pay alimony, withholding and destroying documents, causing purposeful damage to objects, among others.

## Physical

Any behavior that offends a woman's integrity or bodily health. For example, beatings, injuries with sharp objects, suffocation, throwing objects, injuries caused by a firearm, among others.



## Moral

Any behavior that constitutes calumny, defamation or insult. For example: exposition of intimacies, accusing the woman of treason, devaluing her by the way she dresses, demeaning the woman by means of cursing, among others.

# Do you know **your rights?**

## ✓ **Federal Constitution**

Art. 5th - All are equal before the law, without distinction of any nature, guaranteeing Brazilians and foreigners residing in the country the inviolability of the right to life, freedom, equality, security and property, under the following terms:

I - men and women are equal in rights and obligations under this Constitution;

## ✓ **"Maria da Penha" Law**

The "Maria da Penha" Law aims to restrain and prevent domestic and family violence against women.

The law seeks to modify a culture of violence that often begins at home: children who suffer or witness parental violence tend to reproduce it in adult life. Therefore, it is important that the problem is not underestimated and that the woman does not feel guilty or ashamed to seek help to break the cycle.

The law has a series of measures and guarantees formulated by the legal instruments to curb domestic violence and protect its victims. Among the innovations are emergency protective measures, which serve to protect the victim and her family from the aggressor.

**Examples:** prohibition of contact with the victim, removal of the aggressor from the victim's place of living, restriction or suspension of visits to minors.

It is important to emphasize the need for an occurrence report in order to request a protective measure. To report violence, go to a police station, which may be specialized (Women's Police Station) or ordinary.







## ✓ **Feminicide Law**

The 13.105/2015 law made feminicide a qualified homicide and put it on the list of heinous crimes, with higher sentences, from 12 to 30 years.

## ✓ **“Carolina Dieckmann” Law**

The 12.737/2012 law has changed the Brazilian Penal Code and provides for the criminal classification of cyber crimes.

It is not a law specifically for women, but it broaches a crime that happens to many of them, such as the publication of intimate photos on the Internet without authorization.

## ✓ **Law of the Next Minute**

Called Law of the Next Minute, the 12.845/2013 law guarantees immediate care by SUS for victims of sexual violence.

Hospitals should offer emergency, comprehensive and multidisciplinary care to victims, aiming control and treatment of physical and psychic grievances resulting from sexual violence.

The guarantees brought by Law 12.845/13 are not limited to the diagnosis and emergency treatment of injuries caused by the aggressor.

Complete care includes immediate medical, psychological and social support; facilitating the registration of the occurrence; administering medications against sexually transmitted infections; collecting material for HIV testing, and providing guidance on their legal rights and available health services.

In cases of emergency and if you are in any case of risk, the military police telephone number is

**190**





# Where to seek **support**

Public service network  
for the facing of violence  
against women

## ● **Ligue 180 (Call 180) – Call Center for women in Situations of Violence**

A 24-hour service, every day of the week, Ligue 180 advises women on their rights and current legislation, informs them of existing services and forwards complaints to state public security bodies and the Public Prosecutor's Office.



## ● **Disque 100 – Disque Direitos Humanos (Dial 100 – Dial Human Rights)**

Official Federal Government's channel that receives reports of any kind of human rights' violation, including situations of violence against kids and adolescents, LGBTQIA+ population, people with handicaps, elderly and homeless people, amongst others. Reports are anonymous, and can be made from any city of the country. This is a 24/7-service and, after the call, the reports are referred to the responsible municipal agencies of where the victim lives.



### ● **Clique Cidadania App (Click Citizenship)**

Digital platform created by the Ministry of Human Rights and Citizenship and the IOM (International Organization for Migration) to facilitate access for Brazilians and migrants to information and guidance on rights, services and public policies available in Brazil.

### ● **Common police stations, Police Stations specialized on Assistance to Women (DEAMs) and Women's support Police Station (DDMs)**

The report of violence against women (both domestic and familiar, rape, sexual harassment, sexual importation, unconsented dissemination of intimate images on the internet, amongst others), can be made at any civil police station, being DEAMs and DDMs the main ports of entry for those reports. Due to the COVID-19 pandemic, many states have widened their services, and now, besides doing the online police report, the victims can also demand protective measures without leaving their homes.

### ● **Secretaria Municipal de Direitos Humanos e Cidadania (Municipal Secretary of Human Rights and Citizenship)**

Coordenação de Políticas para as Mulheres (Coordination of Policies for Women):

Rua Líbero Badaró, 119, 5º andar, centro – SP

(11) 2833-4254

smdhccpm@prefeitura.sp.gov.br

[https://www.prefeitura.sp.gov.br/cidade/secretarias/direitos\\_humanos/mulheres](https://www.prefeitura.sp.gov.br/cidade/secretarias/direitos_humanos/mulheres)

### ● **Specialized Prosecutions of the State Public Ministries**

The Specialized Prosecution of the Public Ministry in the states promotes the penal action in crimes of violence against women. It also acts in the inspection of services within the assistance network and can be utilized, for example, when the professionals of a service do not act according to the law and refuse to implement women's rights.

### ● Shelter homes and temporary shelters

Temporary shelters are short term (up to 15 days), non-confidential shelter services for women in violent situations, whether accompanied by their children or not, who are not at imminent risk of death. There are also shelter homes that offer temporary housing at confidential addresses for women who are victims of violence at imminent risk of death and for their children under the age of 18.

### ● Casa da Mulher Brasileira (House of the Brazilian Woman)

The house provides specialized services to deal with diverse types of violence against women, offering screening, shelter and psychosocial support, besides having a police station, courts, Public Ministry, Public Defender and services for the promotion of economic autonomy, care for children (with tutors and playcenters), shelter, passages and transport centrals. Nowadays, there are six working units in the country: Campo Grande (MS), São Luís (MA), Fortaleza (CE), Curitiba (PR), Boa Vista (RR) e São Paulo (SP).

**Address:** Rua Vieira Ravasco, 26, Cambuci, São Paulo (SP).  
Assistance in Libras for deaf women at the Intermediation Center.

**Contact:** (11) 3275-8000. This service works 24 hours a day.

### ● Casas da Mulher (Women's Houses)

Casa da Mulher are public reference centers for women, offering psychosocial, socio-assistencial and legal services so that women can obtain the support they need to overcome situations of violence.

**Opening hours:** Monday to Friday, from 8am to 5pm.



## NORTH ZONE

### **Casa da Mulher da Brasilândia**

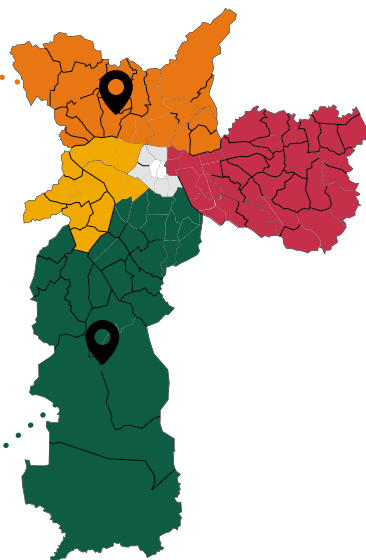
Rua Sílvio Bueno Peruche, 538 – Brasilândia  
(11) 3983-4294

### **CDCM MARIÁS (Women's Defense and Coexistence Center Mariás)**

Rua Soldado José Antônio Moreira, 546 – Pq. Novo Mundo

### **CDCM CENTRO DE INTEGRAÇÃO SOCIAL DA MULHER II (Women's Defense and Coexistence Center - Women's Social Integration Center II)**

Rua Ferreira de Almeida, 23 – JD. das Laranjeiras



## SOUTH ZONE

### **Casa da Mulher Eliane de Grammont (Women's House Eliane de Grammont)**

Rua Dr. Bacelar, 20 – Vila Clementino  
(11) 5549-9339

### **Casa da Mulher Maria de Lourdes Rodrigues (Women's House Maria de Lourdes Rodrigues)**

Rua Luiz Fonseca Galvão, 145 – Capão Redondo  
(11) 5524-4782

### **Casa da Mulher de Parelheiros - atual CCM - Centro de Cidadania da Mulher (Women's House of Parelheiros - nowadays CCM - Women's Center for Citizenship)**

Rua Terezinha do Prado Oliveira, 119 – Parelheiros  
(11) 5921-3665

### **Casa da Mulher da Capela do Socorro - atual CCM - Centro de Cidadania da Mulher (Women's House of Capela do Socorro - nowadays CCM - Women's Center for Citizenship)**

Rua Professor Oscar Barreto Filho, 350 – Grajaú  
(11) 5927-3102

**Casa da Mulher de Santo Amaro - atual CCM - Centro de Cidadania da Mulher (Women's House of Santo Amaro - nowadays CCM - Women's Center for Citizenship)**

Praça Salim Farah Maluf, s/n  
(11) 5521-6626

**CDCM CASA DA MULHER CRÊ-SER (Women's Defense and Coexistence Center Crê-Ser)**

Rua Salvador Rodrigues Negrão, 351 – Vila Marari

**CDCM CASA SOFIA (Women's Defense and Coexistence Center Sofia House)**

Rua Dr. Luiz Fernando Ferreira, 06 – JD. Dionísio

**CDCM MULHERES VIVAS (Women's Defense and Coexistence Center VIVAS)**

Rua Martinho Vaz de Barros, 257 – Vila Pirajussara

**CDCM SÔNIA MARIA BATISTA (Women's Defense and Coexistence Center Sônia Maria Batista)**

Rua Ribeiro do Amaral, 136 – Ipiranga

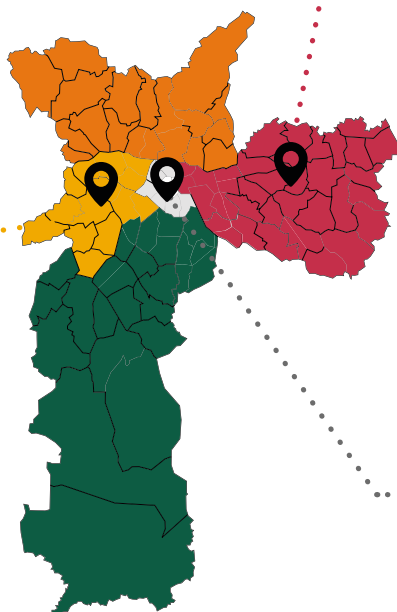
**WEST ZONE**

**Casa da Mulher 25 de Março (Women's House 25 de Março)**

Rua Melo Palheta, 32, Água Branca  
(11) 3106-1100

**CDCM CASA MARCIA MARTINS (Women's Defense and Coexistence Center Marcia Martins House)**

Rua Canio Rizzo, 285 - Jardim Trussardi



## EAST ZONE

**Casa da Mulher de Itaquera - atual CCM - Centro de Cidadania da Mulher (Women's House of Itaquera - nowadays CCM - Women's Center for Citizenship)**

Rua Ibiajara, 495 – Itaquera  
(11) 2073-4863

**CDCM CASA ANASTÁCIA (Women's Defense and Coexistence Center Anastácia House)**

R. Areia da Ampulheta, 101 - Castro Alves - Cidade Tiradentes

**CDCM CASA CIDADINHA KOPCAK (Women's Defense and Coexistence Center Cidinha Kopcak House)**

Rua Margarida Cardoso dos Santos, 500 - São Mateus

**CDCM CASA DE ISABEL - PROJETO NANA SERAFIM (Women's Defense and Coexistence Center House of Isabel - Nana Serafim Project)**

Rua Professor Zeferino Ferraz, 396 - Itaim Paulista

**CDCM MARGARIDA MARIA ALVES (Women's Defense and Coexistence Center Margarida Maria Alves)**

Rua Sabbado d'Angelo, 2085, 2º andar – Itaquera

**CDCM HELENA VITORIA FERNANDES (Women's Defense and Coexistence Center Helena Vitoria Fernandes)**

Rua Coronel Carlos Dourado, 07- Vila Marilena – Guaianases

**CDCM CASA VIVIANE DOS SANTOS (Women's Defense and Coexistence Center Viviane dos Santos House)**

Rua Planície dos Goitacases, 456 - Guaianases

**CDCM CASA ZIZI (Women's Defense and Coexistence Center Zizi House)**

Rua Teotônio de Oliveira, 101 - Vila Ema

## CENTER

**CDCM ESPAÇO FRANCISCA FRANCO (Women's Defense and Coexistence Center Francisca Franco Space)**

Rua Conselheiro Ramalho, 93 – Liberdade



## Organizations and networks that offer guidance

In addition to charging the State to expand the network of assistance to women victims of violence, civil society has also undertaken actions to support women victims of violence.



### Justiceiras

Offers legal, psychological and welfare support for women victim of domestic and family violence.

**Contact:** Whatsapp (11) 99639-1212

**More information:** <https://justiceiras.org.br>

Instagram @justiceirasoficial | Facebook: @justiceirasoficial





## **TamoJuntas (We're together)**

Multidisciplinary assistance (legal, psychological, social) to women in situations of violence, with volunteers in several regions of Brazil.



**More information:** <https://tamojuntas.org.br> | Instagram @atamojuntas | Facebook: @tamojuntas

## **Associação de Mulheres Luz e Vida - AMILV (Association of Women of Light and Life)**

Organization created by Spanish-speaking migrant women to fight for the rights of migrant women.



**Find out more:** Facebook: AMILV | Contact phone: 11 94614-0196

## **CEMIR - Centro da Mulher Imigrante e Refugiada (Center for Immigrant and Refugee Women)**

A project by immigrant women that organizes circles and meetings to overcome social isolation and invisibility, in order to stimulate reflection, creativity, self-esteem and self-care through exchanges and sharing of pain and hope.



**Find out more:** <https://www.centrodamulherimigrante.org/> | Instagram @cemir\_mulher\_imigrante | Phone 11 95845-2979

## **Mapa do Acolhimento (Map of Embrace)**

Digital platform that connects women who suffer or have suffered gender-based violence to a network of psychologists and lawyers willing to help them on a voluntary basis.



**More information:** [www.mapadoacolhimento.org](http://www.mapadoacolhimento.org) | Instagram: @mapadoacolhimento | Facebook: @MapaDoAcolhimento

### **Mete a Colher (Scoop in)**

Offers guidance to women victims of violence.

**More information:** [www.meteacolhernocovid19.com](http://www.meteacolhernocovid19.com) | Instagram: @appmeteacolher | Facebook: @appmeteacolher.

### **Marias da Internet**

The NGO offers psychological and legal support to women victims of gender violence online. The contact can be made through Facebook page and also through (44) 99856-9606.



**More information:** [www.mariasdainternet.com.br](http://www.mariasdainternet.com.br) | Instagram: @mariasdainternet | Facebook: @MariasDaInternet

The background of the entire page is a vibrant orange. Overlaid on this background is a repeating pattern of stylized, semi-transparent illustrations of women's faces and upper bodies. These illustrations are in various shades of yellow and orange, creating a layered effect. The women depicted have diverse features, including different hairstyles (short, long, curly, straight), facial expressions, and accessories like glasses and headscarves. The overall composition is a dense, colorful mosaic of female figures.

***Women's Rights Are  
Human Rights!***



# You are not alone! Count on us!

## **Caritas Arquidiocesana de São Paulo (Caritas Archdiocesan of São Paulo)**

Serviço de Acolhida e Orientação para Refugiados  
(Refugee Welcome and Orientation Service)

Avenida Marechal Eurico Gaspar Dutra, 1853, Parada Inglesa - São Paulo

Contact: WhatsApp (11) 97628-9621 / (11) 3457-9101 / caritassp@caritassp.org.br

Opening Hours: Segunda, terça, quinta e sexta-feira, das 8h30 às 17h30

## **CRAI Oriana Jara – Centro de Referência e Atendimento para Imigrantes**

(Reference and Assistance Center for Immigrants)

Rua Major Diogo, 834, Bela Vista - São Paulo

Contact: (11) 2361-5069 / crai@sefras.org.br

Opening Hours: Segunda a sexta-feira, das 8h às 17h